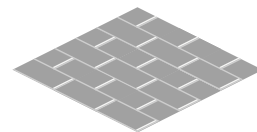


Basic Fountain Information

- Place your fountain on a hard surface: packed road mix, sand, patio or concrete pavers or concrete base.
- Install the pump and make sure the fountain is still level.
- Fill your fountain with water and wait. Watch the water level. If the water level drops, your stopper isn't seated properly. Re-seat the stopper.
- All fountains need 110 power outlet to function properly.
- Adjust the splash by turning the pump up or down, until you are satisfied.
- Unplug your fountain on windy days or when you will be out of town.



Regular Maintenance

- Keep your fountain tag and color for any future surface touchups or parts.
- Remove leaves, twigs, and debris weekly.
- To clean, unplug the pump, drain the fountain, scrub and refill fountain with fresh water.
- Use a fountain-safe clarifier, algaecide, or natural enzyme based cleaner for algae and white scale control. FarWest recommends & stocks: **Fountec** algaecide and **Protec** scale remover/surface protect. **Avoid chlorine-based (bleach) cleaners as they will damage the finish.**

Keep the Pump Submerged

- Check water for debris frequently, a few times per week.
- Refill your fountain daily or weekly depending on usage, splash and weather.
- **NEVER** run your fountain with out water in it! **Low water levels will burn out the pump.**



Winterize Your Fountain

Step 1 – Remove the Internal Components

The manufacturer recommends: Remove **stoppers***, drain plugs, tubing, pump and lights. If you choose to keep the pump in the fountain, it must be kept completely dry. **Storing the pump indoors is the recommended option.** *If you don't remove the stopper, which can be hard to re-seat, be sure the fountain is COMPLETELY DRY before covering for the winter. Moisture left in the fountain during the winter **can crack your concrete.**

Step 2 – Completely Drain the Fountain

It is important to prevent water from accumulating in your fountain. Freezing and thawing of water can cause damage to your pump and can crack your fountain. Use a wet/dry vacuum to remove water from all tiers and basins. Remove drain plugs to let water flow out.

Step 3 – Clean the Fountain

Remove leaves, twigs, and other debris from your fountain. Use a garden hose to rinse out any mud or dirt that has accumulated. Use a mild soap and a soft brush to clean your fountain. Do not use any abrasive tools or harsh chemicals. Rinse all surfaces thoroughly and then let your fountain dry completely.

Step 4 – Cover the Fountain Properly

Ensure your fountain is fully dry before covering. Fountain covers are available for purchase through FarWest. Do not cover your fountain in plastic. Plastic can trap moisture which can damage the finish and crack the concrete. We recommend placing burlap in a dry fountain to absorb any moisture.

Step 5 – Prevent Water/Snow/Ice from accumulating at the base of your fountain

The goal is to keep the area dry so that your fountain and base do not freeze to the ground or concrete paver base that is under your fountain.