



Planting Instructions TREES & SHRUBS



Please note that all trees and shrubs need to be planted in soil that has been properly amended.

B.B. Barns recommends, when possible, to till amendments into an entire bed area before planting. **If conditions do not allow tilling to happen, please follow these instructions:**

- 1 Dig Hole:** The hole should be 2-3 times the root ball's width, and shallower than its height.
- 2 Remove from Container:**
 - **Small Pots:** Hand on root ball, invert, and squeeze pot to release.
 - **Larger Pots:** Cut off pot with pruners or a knife.
 - **Ball and Burlap:** Turn on side, pull by strings, avoid disturbing roots.
Never pull by foliage or flowers!
- 3 Loosen Roots:** Loosen circling roots by hand. If root-bound, use a garden knife or pruners to separate them. Do not loosen ball and burlap root balls. *Skipping this step greatly impedes water uptake and growth.*
- 4 Place Plant:** Set the plant on undisturbed, compacted soil. The root ball's top should be 1-2 inches above existing soil (higher for rhododendrons). For ball and burlap, untie and fold burlap into the hole; full removal isn't necessary and can cause damage.
- 5 Amend Soil:** Combine soil amendments to improve fertility, drainage, and moisture retention. Mix thoroughly. [Ask a B.B. Barns associate for guidance](#), and consider Espoma Organic Bio-tone® Starter Plus fertilizer.
- 6 Backfill:** Fill all open areas, compacting soil to remove air pockets.
 - *Do not leave any side roots exposed.*
 - *Do not put soil on top of root ball.*
 - *For ball and burlap, ensure no burlap is exposed.*
- 7 Mulch:** Apply a 2-3 inch layer over the planting area. *Keep mulch off the trunk/stem.*
- 8 Water Thoroughly For One Year:** Monitor and provide supplemental water as needed. Rainfall alone is NOT sufficient for new plantings.

See next page for warranty, return, holding and restocking policies.

Warranty and Return Policy

Full (one-time) replacement on any loss of hardy trees, shrubs, perennials, and roses, planted in the ground (containers not included), up to one (1) year from the original purchase date.

EXCLUSIONS

Our plant warranty does not cover plant material neglect (including under or over-watering), natural disasters, deer, rabbit, vole, or other animal damage, vandalism, or transplanted material; plant material specifically requested by the customer or other designer considered to be zone marginal or a poor choice by B.B. Barns; or weed germination in plantings, beds or mulch.

RETURNS

You may return non-plant hardgood items within 30 days of purchase. Plants may be returned within seven (7) days of purchase with department approval. Holiday merchandise may be returned within two (2) days of purchase. Special Orders and orange tagged / clearance items (discounts of 50% or more) may not be returned.

RECEIPT IS REQUIRED

B.B. Barns Rewards members will have their receipt on file.

NO CASH REFUNDS

Holding and Restocking Policy

We ask that all paid hold items be picked up within one (1) week of purchase.

- Items purchased and held for you will be stored in their current location or a designated holding area, at our discretion. All items will be clearly labeled with your name and purchase date.
- After five (5) days a B.B. Barns sales associates will attempt to contact you via phone or email to remind you of your purchase.
- Material not picked up after one week without approval of B.B. Barns staff will be returned to the sales area and a credit issued.
- Orders that have been held in excess of this policy without approval will be subject to a 20% restocking fee, which will be deducted from any credit issued.



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